# **Motortronics VirtualSCADA® VS1-MT**

# SCADA and Communication Gateway User Manual

Revision 1.10.00

Firmware: 3.30.2



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# Warranty and support

To obtain fast and simple support for your **VirtualSCADA VS1-MT** product visit our website or contacts us.

#### **Product return**

If you experience any problems with a **VirtualSCADA VS1-MT** device and wish to have it repaired or exchanged, follow these steps:

- Obtain a Product Return Number, PRN,
- To get this number you will need to provide some information about the problem you have, contact information etc.
- Print the "PRN Acknowledge side" and send it to us together with the product.
   Make sure the PRN is visible on the outside of the package, and that the delivery is pre-paid, otherwise the delivery will not be accepted by us. Also provide documentation of original purchase.
- If the faulty product is covered by the 12-month warranty, we will repair or exchange the unit and return it within four weeks. If the product is not covered by Warranty we will advise a cost estimation for repairing the unit.

Out standard terms and conditions apply for this product.

# **Terminology**

Term	Extract	Description
VS1-MT	VirtualSCADA VS1-MT	VirtualSCADA VS Module
TCP/IP	Transmission Control Protocol/ Internet Protocol	TCP (Transmission Control Protocol) is a set of rules used along with the Internet Protocol (IP) to send data in the form of message units between computers over the Internet.
НТТР	Hyper Text Transfer Protocol	HTTP is a set of rules for exchanging files (text, graphic images, sound, video, and other multimedia files) on the Web.
DHCP	Dynamic Host Configuration Protocol	DHCP is a standard protocol that automates the process of configuring network hosts by allowing hosts to obtain IP addresses and configuration parameters
Gateway		A device that makes it possible to transfer data between networks of different kind, e.g. Modbus/RTU and Modbus/TCP.
Template		Describes a Modbus slave device, as a collection of groups and parameters.
Device		A Modbus slave unit that is connected to the VS1-MT.



This symbol indicates important information or useful instructions on how to use the product.



This symbol indicates important information about the product.

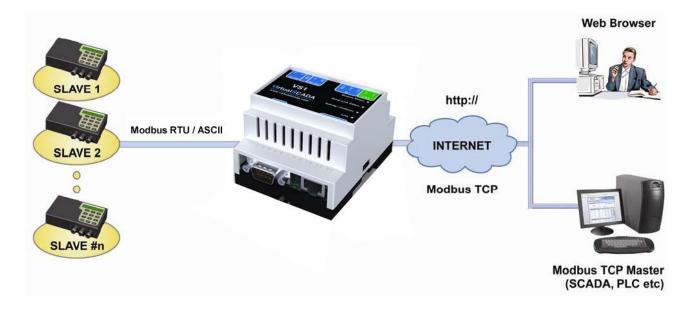
# 1 About the VirtualSCADA VS1-MT Module

#### 1.1 General

The VirtualSCADA VS1-MT is a module designed to provide a bridging function between Modbus/TPC and MODBUS-RTU devices and also to handle alarm management, data-logging as well as providing the user with a web-based interface for accessing data.

#### Some features

- Graphical interface that is easy to work with.
- Support for device templates to allow easy and flexible management of configurations.
- Advanced modem handling, with support for GSM/GPRS modems as well as analog (PSTN) modems.
- Improved alarm handling, now with alarm history and SNMP support.
- Language support.
- Support for sending log-files via email

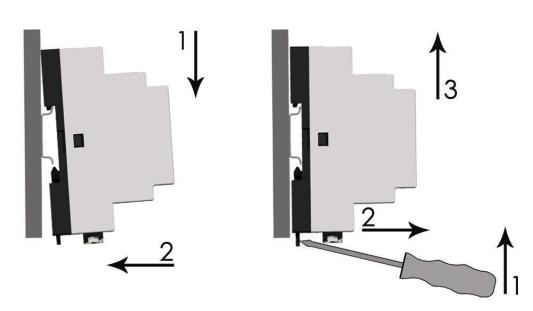


The VS1-MT module supports an RS232 connection through a 9-pole D-SUB or RS485 through a screw terminal connector. It also supports 10/100Mbps Ethernet through a standard Ethernet connector (RJ-45). The VS1-MT can be configured via a user-friendly web-interface or by using the VirtualSCADA Configuration utility.

# 1.2 Mounting

#### A - Snap on

B - Snap off



- 1 Snap the VS1-MT on to the DIN-rail (as shown in picture A above).
- 2 Connect the Ethernet cable to the RJ45 connector.
- 3 Connect the MODBUS RTU network to the D-SUB connector (RS232) or the screw terminal connector (RS232/RS485).
- 4 Connect the Power Supply and apply power.
- 5 Now you can start using the "VirtualSCADA Configuration utility" to configure the IP address and other network settings. See section <u>2.1</u> for further information.

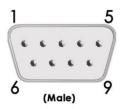


The default IP address of the VS1-MT is 10.200.1.1 Please change this IP-address to a valid address on your network. Also, make sure not to power up more than one network attached VS1-MT before the IP-address is changed or DHCP is enabled.

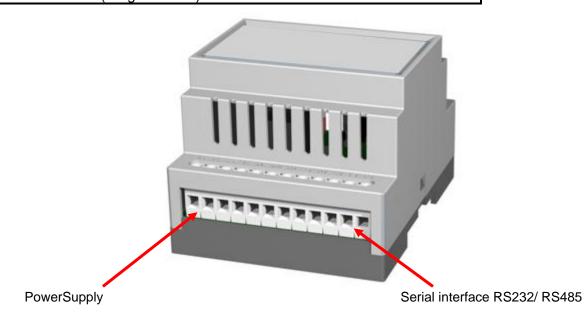
# 1.3 Connectors

# 1.3.1 Modbus RTU or Modem interface, RS232

The 9-pin D-SUB, male connector on the VS1-MT is a RS232 interface port. This port can be used to connect to any equipment with a RS232 interface.

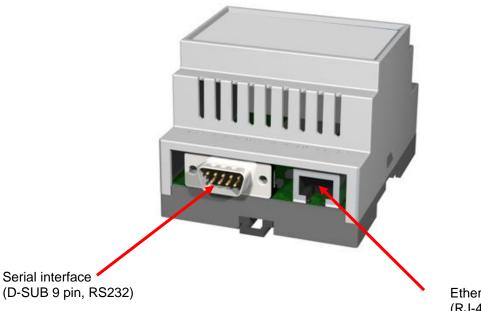


Pin number	Function
1	CD (Carrier Detect)
2	Rx (Receive)
3 Tx (Transmit)	
4 DTR (Data Terminal Ready)	
5	GND
6 DSR (Data Set Ready)	
7	RTS (Request To Send)
8	CTS (Clear To Send)
9	RI (Ring Indicator)



#### 1.3.2 Ethernet interface

The Ethernet interface supports 10/100Mbps, using a standard RJ-45 connector.

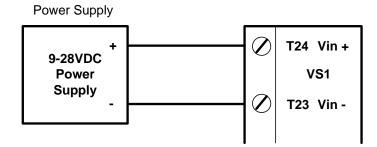


Ethernet interface (RJ-45, 10/100Mbps)

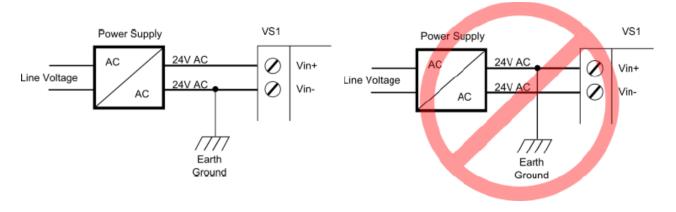
# 1.3.3 Power supply connection

The VS1-MT module can be powered by a 9-28V AC or DC power supply (2W).

#### DC Input voltage



#### **AC Input voltage**



# 1.3.4 Digital inputs

The digital inputs available on the VS1-MT are opto-isolated, with the following input specifications:

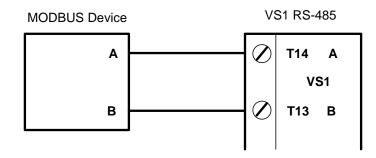
Logic HIGH input: 10 – 24 VDC Logic LOW input: 0 - 2VDC

The status of the inputs can be read in the VS1-MT Gateway Internal Registers (if enabled). See section <a href="Appendix B">Appendix B</a> for more information.

#### 1.3.5 RS232/RS485 interface, Digital Inputs and Power Supply

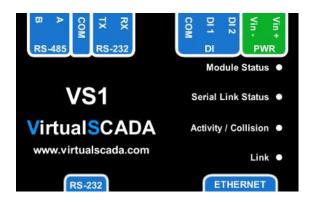
Pin number	Function		
24	Vin+ (Power supply)		
23	Vin- (Power supply)		
22	Digital input 2+		
21	Digital input 1+		
20 Digital input Common			
19 No Connect			
18	No Connect		
17	RS232 Receive (Input)		
16 RS232 Transmit (Output)			
15 Common			
14	RS485 Line A		
13	RS485 Line B		

#### **RS485 Interface Connection:**



IMPORTANT NOTE: IT IS NOT POSSIBLE TO USE THE RS-485 AT THE SAME TIME AS THE RS-232 TERMINAL BLOCK INTERFACE

# 1.4 LED Indicators



**LED** description

LLD description	Soli Stroll				
Name	Colour	Function			
Module Status	OFF	No power			
	Green	Module is running in normal mode			
	Orange	During boot-up			
Serial Link Status	Flashing Green	Serial Packet received			
	Flashing Red	Serial Packet transmit			
	Orange	During boot-up			
Ethernet	Flashing Green	Ethernet Packet received			
Activity/Collision	Flashing Red	Ethernet Collision detected			
Link	OFF	No Ethernet Link detected			
Green		Ethernet network detected, 10Mbps			
	Orange	Ethernet network detected, 100Mbps			

# 2 Getting started

# 2.1 Configure the VirtualSCADA VS1-MT IP-address

## 2.1.1 About the VirtualSCADA Configuration utility

The VirtualSCADA Configuration Utility is PC-based and configures the TCP/IP network settings in the VS1-MT. This utility has the ability to scan the Ethernet network for connected VS1-MT modules and let the user set IP-address, net mask, gateway, DNS and hostname for each unit.

#### 2.1.2 Installation

#### **System Requirements**

- Windows 2000/XP/VISTA/7
- Pentium 133 MHz or higher
- 5 Mb of free space on the hard drive
- Network Interface Card (Ethernet)

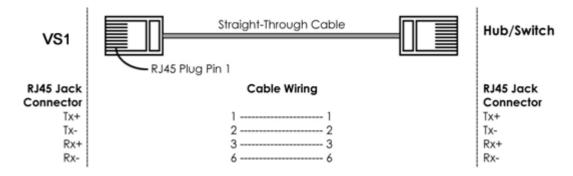
#### **Installation Procedure**

- Using the CD-ROM: Run "Setup.exe" and follow the instructions.
- From website: <u>www.motortronics.com</u>

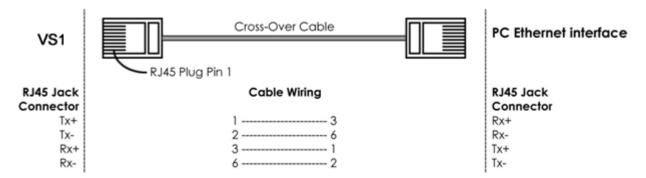
#### 2.1.3 Scanning for connected VS1-MT Modules

First ensure that you have connected the VS1-MT module that you want to install on the same Ethernet network as the PC is connected to. Use standard Ethernet cables, straight-through or crossover cable, depending on how you connect to the module. See the following diagrams for details.

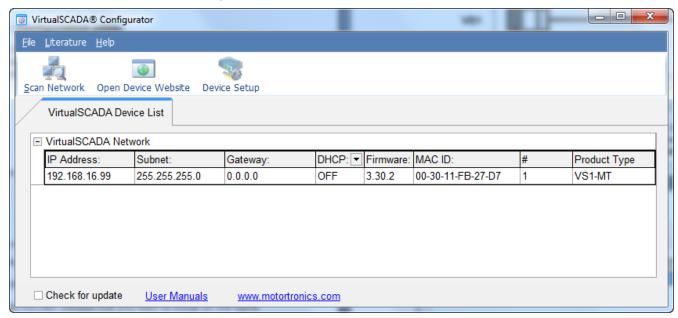
#### Connecting the VS1-MT to a hub or Switch



## Connecting the VS1-MT directly to a PC



When the VirtualSCADA Configuration utility is started, it will scan the Ethernet network for VirtualSCADA devices. All detected devices will be presented in a list in the main window. If you want to force a new scan for devices, you can press the "**Scan**" button.



IP Address: The IP address of the VS1-MT

**Subnet:** The subnet mask **Gateway:** The default gateway

DHCP: Dynamically assigned IP address On/Off

Firmware: Firmware version

MAC ID: The Ethernet MAC address.

#: Unit Number

**Product Type:** VirtualSCADA Product Type

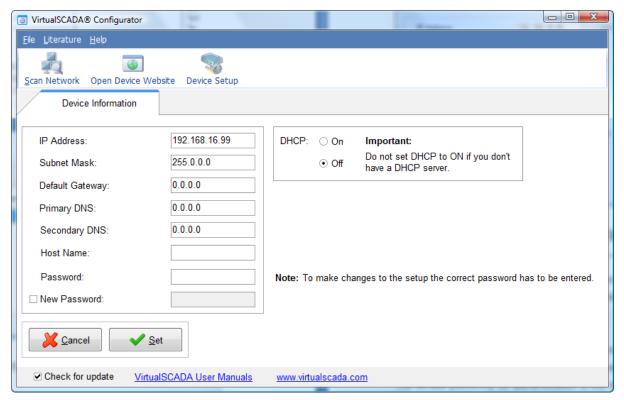


Use the "Internal DHCP Server Option" located under the file menu to enable the VirtualSCADA Configurator DHCP Server. This is useful when you DHCP set to "On" in the VS1-MT, but don't have a DHCP-server available on the network.

#### 2.1.4 Changing IP settings

To change the IP settings on a detected VS1-MT, double-click on the VS1-MT module you want to configure in the list of VS1-MT modules. This will open up a dialog where you can enter the desired IP configuration.

To obtain the necessary information about IP address, subnet mask etc. please contact your network administrator.





DO NOT SET DHCP TO "ON" IF YOU DON'T HAVE A DHCP-SERVER AVAILABLE ON THE NETWORK.

**Host Name -** Here you can enter the hostname of your VS1-MT Module (**optional**).

**IP Address -** The IP address of the VS1-MT module.

Subnet Mask - The subnet mask

**Default Gateway -** The default gateway

**Primary DNS -** The primary Domain Name Server (optional)

**Secondary DNS -** The secondary Domain Name Server (optional)

The default password for authentication of the new settings is "admin".

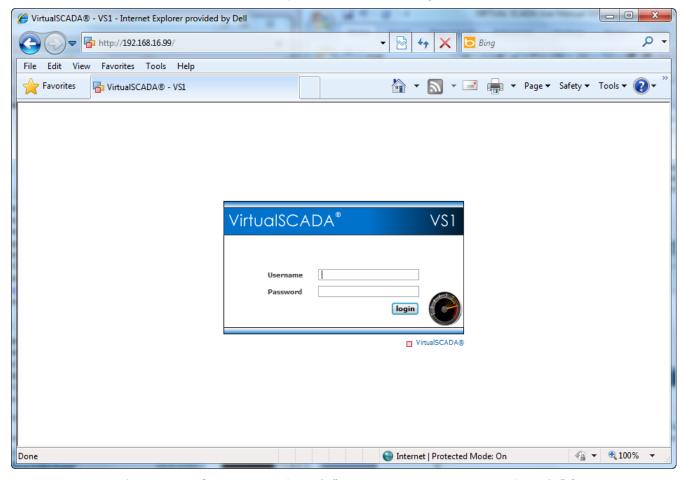
Pressing "Set" will cause the VS1-MT to reboot for the new settings to take affect.



You can test the new settings by opening a web-browser and enter the IP you assigned to the VS1-MT. If you selected DHCP and want to know what IP your VS1-MT has been assigned, you can do a new scan with the VirtualSCADA Configuration Utility to view the new network configuration.

#### 2.2 Log in

Open a web browser (Internet Explorer for example) and enter the IP address you have set on the VS1-MT unit with the VirtualSCADA Configuration utility. For example, if you entered the address 192.168.16.99 then you should enter the text below in the address field of the browser and press enter. Example: http://192.168.16.99, now you should see the login screen:



To be able to configure the VS1-MT enter "admin" in the user-name box and "admin" for the password.

You can later change the default password to something else (recommended).

This will be described in section Users on page 36.



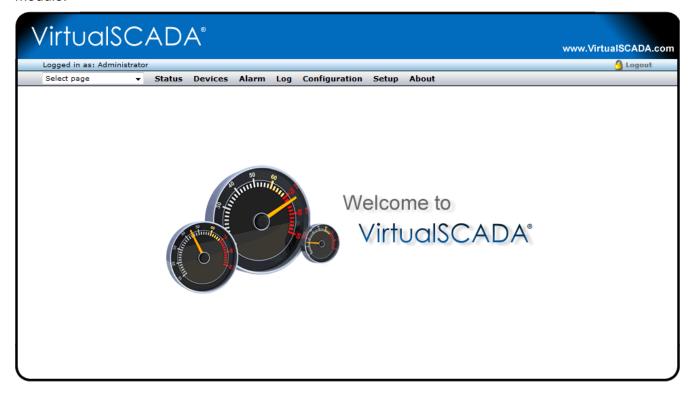
If you have problems to log in and you are sure that your password is correct, make sure that "Caps Lock" is not active on your keyboard.

# 3 Web-page overview

# 3.1 Browser requirements

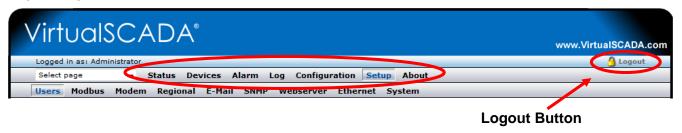
The web-pages are optimized for Internet Explorer and Mozilla Firefox. Other browsers can work as well, but the web-pages might appear differently. **The browser must be JAVA enabled, to use pages with JAVA content (like the log page).** Please visit <a href="www.java.com">www.java.com</a> to download a JAVA-plugin for your browser.

The picture below shows the welcome screen which is shown when you first log into the VS1-MT module.



#### 3.2 Menu overview

To navigate through the web-pages, use the menu items available: Select Page (**Go**), Status, Alarm, Log, Configuration and Setup.



# 3.2.1 Configuration menu

When you choose the **Configuration** menu, a sub menu will appear:



- The "Templates" configuration sub-menu will be used to create, edit and backup templates for your devices.
- On the "Devices" screen you define the devices which you connect to the VirtualSCADA.
- On the "Pages" screen you create and edit the structure of the presentation web-pages and also select parameters to be presented.
- The "Alarm" screen can be used to enable/disable SMS/Email/SNMP alarms, and also to create and modify alarm parameters.
- On the "Log" configuration screen it's possible to configure the behaviour of the log-file, and also create/modify log-parameters.
- The "Bindings" configuration screen makes it possible to enable automatic parameter "copying" from one Modbus slave to another at a configurable interval.

## 3.2.2 Setup menu

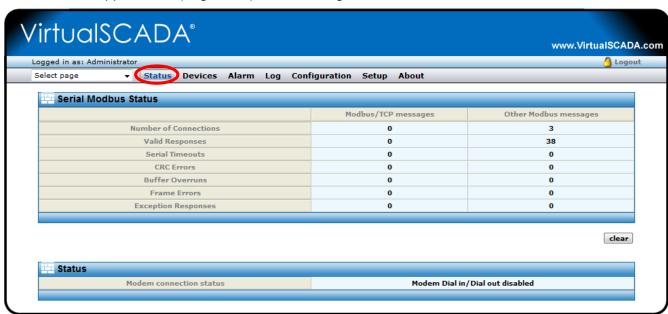
When you choose the **Setup** menu, a sub menu will appear:



- The "**Users**" screen is where all things related to user management are handled.
- The "Modbus" screen handles all ModbusRTU and ModbusTCP configuration.
- The "Modem" screen handles all modem configurations (Analogue, GSM, GPRS, dial-up, dialin).
- The "**Regional**" settings screen configures things like date/time and generic module information.
- The "E-mail" screen configures all that is needed to send emails from the VirtualSCADA.
- The "SNMP" screen makes it possible to configure SNMP trap properties.
- The "**Web server**" screen can be used to define which port the VirtualSCADA web-server should use.
- The "Ethernet" screen handles all TCP/IP configurations, like IP-address, DHCP, and DNS etc.
- On the "System" screen it's possible to backup/restore all settings, and also do a factory reset of the VirtualSCADA module.

#### 3.3 Status

This page shows status information for the Modbus interface. The Status screen is split into two columns, "Modbus/TCP Messages" and "Other Modbus Messages". The Modbus/TCP Messages fields shows information about requests that originate from a ModbusTCP master attached to the VS1-MT, and the Other Modbus Messages field's shows information about requests that originate from either internal applications (Log/Alarm) and WebPages.



**Number of connections -** Indicates the number of open connections to a Modbus TCP master. Internal queries indicate number of pending queries from WebPages + the internal connection from (Alarm/Log) application.

Valid Responses - Counts valid responses from the Modbus/RTU slaves.

**Serial Timeouts -** The number of time-outs from attached slaves.

**CRC Errors -** The number of CRC errors on incoming Modbus/RTU responses.

**Buffer Overruns -** If an incoming Modbus/RTU response is larger than 300 bytes, this will cause the input buffer to overflow.

**Frame Errors -** If an incoming Modbus/RTU response has incorrect length or some other fault in the frame, this will cause a Frame Error.

**Exception Responses -** Counts all exception responses from the connected Modbus/RTU slaves.

#### 3.3.1 Modem Status

The modem status field gives information about the state of the attached modem.

#### • Connecting to Internet:

Calling Internet Service Provider and negotiate for a connection.

#### • Waiting for incoming connection:

The unit is waiting for an incoming call.

# • Waiting for Event/Alarm:

The unit is in standby mode, and when an alarm or event occurs it will connect to Internet.

#### Connection established:

A connection to Internet is established and data is being sent.

#### • Incoming connection is in progress:

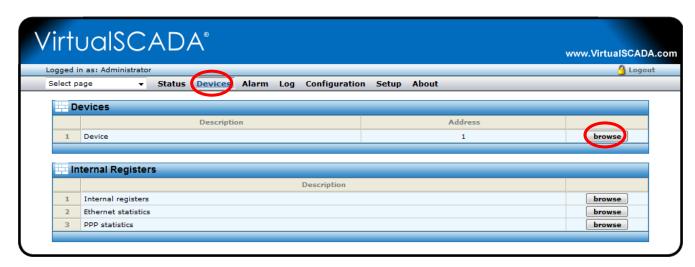
There is an incoming call and correct baud rate, user name and password is being verified.

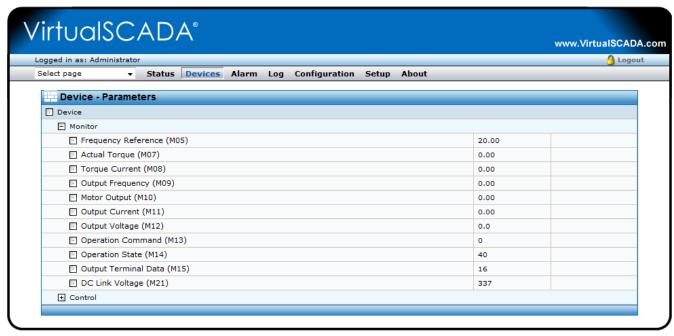
#### Modem disabled:

Not possible to connect using the modem

#### 3.4 Devices

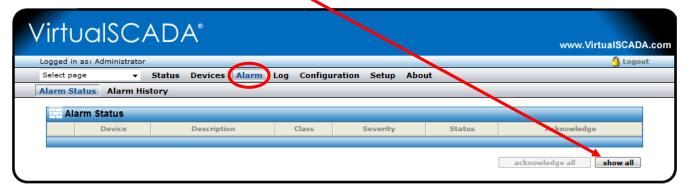
The Devices menu item allows users to browse all parameters in a template for a device and show its current values. The page will show a list of all available Modbus devices. A tree with all groups will show and allows user to expand the tree. Open a group by clicking on the group name to see values for each parameter. Internal Registers, Ethernet Statistics and PPP Statistics can also be viewed,





#### 3.5 Alarm

The Alarm page shows all active and unacknowledged alarms. It is also possible to select to view the status of all configured alarms. Use the button in the lower left area of the screen to toggle between the two modes.



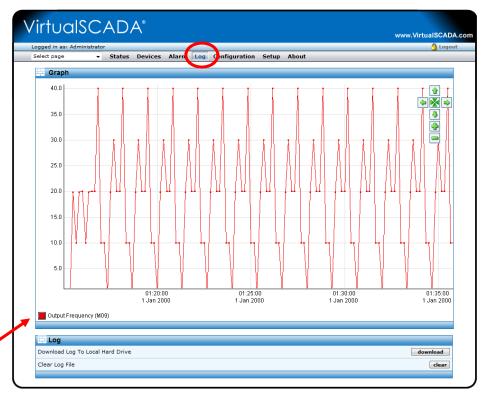
# 3.5.1 Alarm history

The "Alarm History" screen shows all alarms that have occurred. To clear this list, click the "clear history" button.



# 3.6 Log

From this page it's possible to download the log file from the VirtualSCADA (if logging has been enabled). Simply click the "download" button to download/view the file, or click the "clear" button to remove all data from the log-file. To view the log-file as a graph, make sure that JAVA is installed on your computer.



The graph will show all trend signals in the log-file. To hide signals click on the box next to the signal name and the signal will disappear from the graph window. To make it reappear click the box again.

At the top right corner there navigation buttons:



Back to starting view

Zoom in

Zoom out

Zoom by holding down the left mouse button and dragging the cursor to create a zoom area. Hold down the right mouse button and move the mouse cursor to scroll the trend graph.

An important concept for the VirtualSCADA is the usage of templates. This allows the user to define templates for different products and configurations, and then easily re-use and distribute them. A template contains properties for available parameters in a device of a certain type. These properties includes: Parameter Names, Modbus register types and addresses, data scaling and presentation.

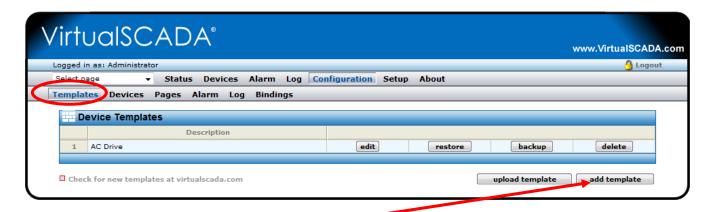
#### 3.7 Work-flow

Follow these steps to setup the VS1-MT:

- **1 Perform a generic Setup**, like assigning an IP-address (Setup/Ethernet), add/modify users (Setup/Users), configure the Modbus interface (Setup/Modbus) and set date/time etc (Setup/Regional).
- **2 Create a template** (Configuration/Templates). A Template consists of one or several groups, and each group is a collection of Modbus Parameters.
- **3 Define your Devices** (Configuration/Devices). A Device is simply a Modbus slave, with a unique Modbus address. For each Device, you apply a Template.
- 4 Create your Application! Now you can define your web-pages, alarms, log entries and bindings.

# 3.8 Create a template

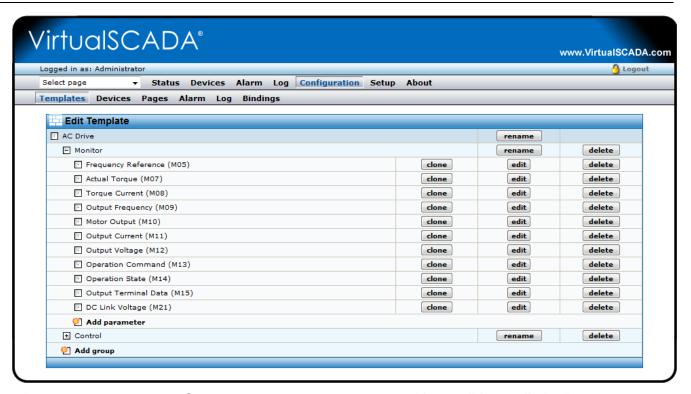
Clicking on the "Configuration" and then "Templates" link will bring up the following screen:



To create a template, click the "add template" button. This will create a (New template) in the list, which you can then edit. In the "Edit Templates" page it is possible to add new groups (a collection of parameters) and new Parameters. From this page it's also possible to backup, restore (Upload template) and delete templates.

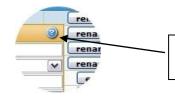


You must always add a Group, before you can add a Parameter.



When you have created a Group, and at least one parameter, it's possible to edit the Parameter by clicking the "edit" button. This will bring up the following screen (Edit Parameter):





Click on the "?" to view the online help in the upper right corner of the Edit Parameter window

The "Edit Parameter" screen contains the following fields:

**Name** – Description of the parameter.

**Type** – Modbus type (Holding, Input, Coil, and Discrete)

Address - Modbus address

**Datatype** - Defines the datatype of the Modbus register. Can be one of the following:

Unsigned 16 – 16-bit positive value

Signed 16 - 16-bit value, with sign

Unsigned 32 - 32-bit positive value. Most significant word (register) on low address.

modbus reg	i		i+1		
Int32	1(MSB)	2	3	4(LSB)	

Signed 32 - 32-bit value, with sign. Most significant word (register) on **low** address.

modbus reg	i	i+1		
Int32	1(MSB) 2		3 4(LSB)	

Unsigned 32 (swapped) - 32-bit positive value. Most significant word (register) on **high** address.

Signed 32 (swapped) - 32-bit value, with sign. Most significant word (register) on high address.

```
        modbus reg
        i
        i+1

        Int32 (s)
        3
        4(LSB)
        1(MSB)
        2
```

Float – 32-bit floating point. (IEEE-754) Most significant word (register) on **low** address.

modbus reg	i			i+1
Float	1(MSB)	2	3	4(LSB)

Float (swapped) - 32-bit floating point. (IEEE-754) Most significant word (register) on high address.

```
modbus reg i i+1
Float (s) 3 | 4(LSB) | 1(MSB) | 2
```

Double - 64-bit floating point. (IEEE-754) Most significant word (register) on low address.

```
        modbus reg
        i
        i+1
        i+2
        i+3

        Double
        1(MSB)
        2
        3
        4
        5
        6
        7
        8(LSB)
```

Double (swapped) - 64-bit floating point. (IEEE-754) Most significant word (register) on **high** address.

modbus reg		i	į.	F1	į-	-2	i+3	
Double (s)	7	8(LSB)	5	6	3	4	1(MSB)	2

Hi 8 bits value with sign - Show the high byte of a 16 bit register with sign.

When writing this value it will read the 16 bit register, mask it with this value and write it back.

Lo 8 bits value with sign - Show the low byte of a 16 bit register with sign.

When writing this value it will read the 16 bit register, mask it with this value and write it back.

**Hi 8 bits value** - Show the high byte of a 16 bit register.

When writing this value it will read the 16 bit register, mask it with this value and write it back.

**Lo 8 bits value -** Show the low byte of a 16 bit register.

When writing this value it will read the 16 bit register, mask it with this value and write it back.

**Scaling -** The Modbus register value will be <u>divided</u> by the scale value before presented on the web-page, logged or compared with for alarm. It will be <u>multiplied</u> with the scale value before value is written to a slave device.

#### **Examples:**

Modbus register value = 510, Scale value =  $10 \rightarrow 51$ , 0 will be viewed on web-page.

Modbus register value = 5118, Scale value =  $100 \rightarrow 51$ , 18 will be viewed on web-page.

Web-page input = 127, 5 Scale value =  $10 \rightarrow 1275$  will be written to Modbus register.

**Offset** – The Modbus register value will be <u>subtracted</u> with the offset value before it is presented on the web-page, logged or compared with for alarm. If scaling is also in use it is done <u>before</u> the offset is subtracted.

The Offset value will be <u>added</u> to the value before value is written to a slave device. If scaling is also in use it is done after the offset is added.

**Mask** - Is used to mask out specific bits from the Modbus register, on the webpage the value is presented in binary. The Modbus register will be masked (logic and) and shifted to the right before the value is presented on the web-page, logged or compared with for alarm.

**Examples:** Modbus register value = 214 (D6 hex), Mask = 240 (F0 hex) -> 208 (D0 hex) -> the value is bit shifted and will be shown on page as 13 (D hex). To enter a hex value use 0x as a prefix; (D6 hex -> 0xD6)

**Presentation -** Defines how a value will be represented on a page. Available options are:

#### Show as value

This option will read from the address and present the result at the view-page.

#### Read/Write value

Read/Write reads the value from the address and presents it. There will be a set button next to the value at the view-page which makes it possible to write to the address.

#### Writeable value

This option reads the value from the address and presents it. There will be a set button next to the value at the view-page which makes it possible to write to the address.

#### Show with enumeration

This option will read the value from the address and present it with the corresponding enum string (See Enum below).

#### Writeable value with enumeration

This option will read the value from the address and present it with the corresponding enum string. There will be a drop down next to the value at the view-page where available enum strings will be selectable. A selected value will be written to the address.

**Enum -** here the enum variables are defined in following format [number]=[string]. Each enum is separated by a semi colon ';' with no blank spaces.

#### Examples:

0=Off; 1=On

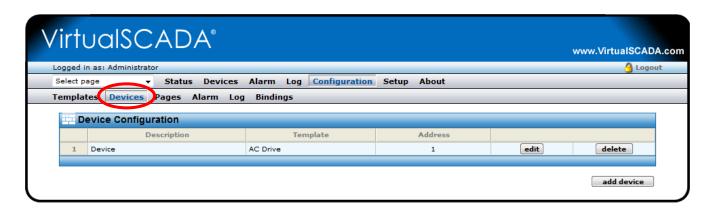
0=Sunday; 1=Monday;2=Tuesday;3=Wednesday;4=Thursday;5=Friday;6=Saturday

**Number of decimals** – Defines how many decimals to use for this point.

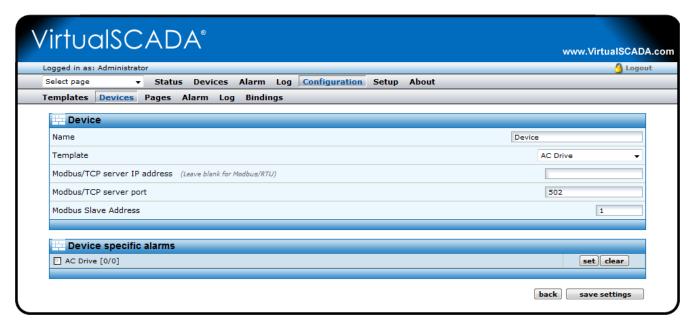
**Valid range** – defines min and max value for a write parameter. If a user tries to enter a value outside the range, a warning message will appear.

When you are finished with the Template, continue to the Device Configuration.

# 3.9 Device configuration



On the Device Configuration page, you define which Modbus slaves are attached to the VS1-MT. To add a device, click the "add device" button. This will bring up the following screen:



Name – A description of the device.

**Template** – Defines which template that should be associated with this device.

**Modbus/TCP server IP address** – If using Modbus/TCP the IP address should be entered here. When using Modbus/RTU it should be left blank.

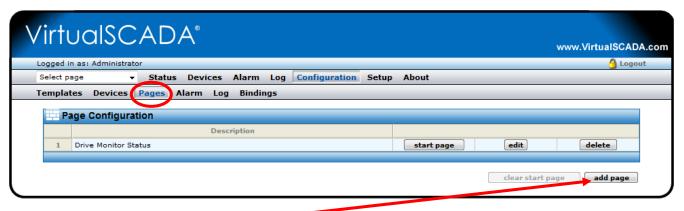
**Modbus/TCP server port** – The port that is used for the Modbus/TCP communication.

**Modbus Slave Address** – Defines the Modbus address for this device.

If a template supports device specific alarms, preconfigured alarms can be added. The alarm condition is set in the template and cannot be changed. The **set** button is used to set all alarms for the complete alarm list or an alarm group. The set a single alarm the check box can be used. The **clear** button is used to clear all alarms for the device specific alarm list or for an alarm group. The drop down box to set alarm class can be used to set the same class for a group, or different alarm class for a single alarm, see section 4.5 for more information about **Alarm class**.

The next step is to create your application, by defining the look of the web-pages and which parameters, monitors, alarms and log-parameters should be shown.

# 3.10 Pages



To create a new page, click the "add page" button. This will bring up the General Page Configuration:



On this page all page properties can be configured. A maximum of 20 Modbus points can be on each page. Next step is to define where to display the parameters. Simply click the "edit" button on the position you want to work with.

## 3.10.1 Adding parameters to web-page

Now select the Device, Group and Parameter and enter a description for this parameter, and finish by clicking the "save settings" button. To check that everything is OK, go to the "Select page" in the menu, select the page you have been working with and hit the "Go" button. You can also define a "presentation format" and "presentation scaling" on this page.

**Presentation format** – You can select a different presentation for a value on the presentation pages.

- Default Value is presented as it is configured in the Device template.
- Hexadecimal Value is presented in hexadecimal form.
- Binary Value is presented in binary form.

**Presentation scaling** – You can add an additional scaling on the value before it is presented on the web-page.

The value will be **divided** by the scale value before presented on the web-page. It will be **multiplied** with the scale value before value is written to a slave device.



It is normally better to use the scaling in the Device template because that will also include logging and alarm scaling.



#### 3.10.2 Picture

This option lets you choose a picture to be presented on the page. The picture size cannot be exceed **870 pixels wide** and must be in gif, jpg or png-format. The picture will be sent to the device when you press the "**Upload**" button. To remove a picture from the device, press the "**Delete**" button.

There are maximum 800kB available for pictures. On the General Page configuration section you can see how much space remains.

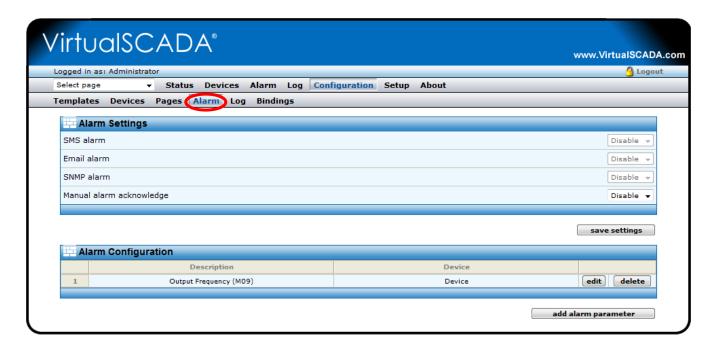
#### **3.10.3** Page name

This field can be used to give the page a more descriptive name. Click the "set as start page" button if this page should be the first page to be presented when logging into the VS1-MT.

It's also possible to change name on the Page menu (default "Overview" and "Advanced Overview"). General Page configuration Picture (0/768 kbyte used): Page Name: Browse... Drive Monitor Status No Picture upload clear Available The picture can not be wider then 870px, Advanced overview nam larger then 50k and it needs to be in .gif, .png or .jpg format! set as start page save settings

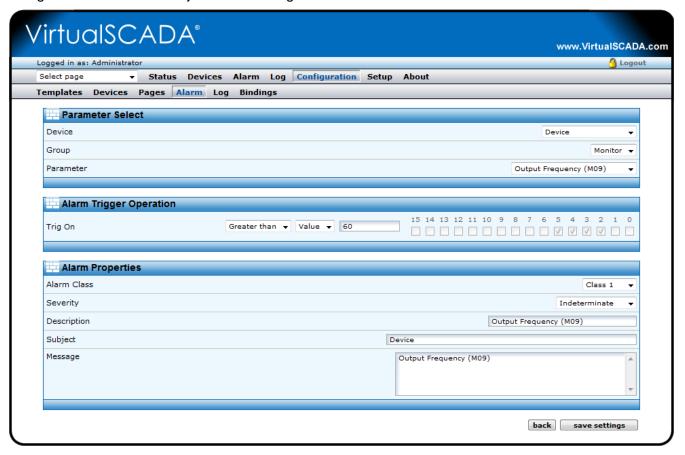
# 3.11 Alarm configuration

The VS1-MT can send alarm messages with email, SMS or SNMP (traps). Note that SMS alarms require an external GSM modem. The alarm functionality can be enabled/disabled on the Alarm configuration page and a maximum of 64 alarm parameters can be configured.



# 3.11.1 Defining alarms

To add an alarm point, click on the "edit" button in the Alarm Configuration list. This will bring you to the following screen. Here you need to select which parameter to use, and define the trigger operation that will activate the alarm. You also need to define some properties like alarm class (1-10), and what strings should be in the subject and message field of SMS/Email alarms.



- **Trig On** this configures the trigger condition for the alarm parameter. It's possible to trigger on a Value (Greater than, Less than, Equal to, Not Equal to, Change of Value), bit-field (Any bit, Neither bit, All bits) or No Response (where the value is the number of consecutive timeouts).
- Alarm class Can be used to set different priorities on the alarm (class 1-10). The Alarm Class has to be set for each user that alarm message will be sent to. This is done at the configuration page for the user.
- **Severity -** The alarm's severity. Used to describe how critical the alarm is. For SNMP there is a severity class called Clear, which will be sent for an alarm that enters normal alarm condition
- **Description -** Text that is displayed in the alarm list view and alarm history, and is sent to the SNMP manager.
- Subject Subject for alarm messages sent by e-mail and/or SMS
- Message The message body of the alarm message sent by e-mail and/or SMS. The
  message length is limited to 70 characters for a SMS messages.

# 3.12 Log configuration

The VS1-MT can be used to log Modbus registers. All data is stored in a CSV-file that can be uploaded to a computer for further analysis in e.g. Excel. A maximum of 64 parameters can be configured for logging.



To start logging, click the "start" button.

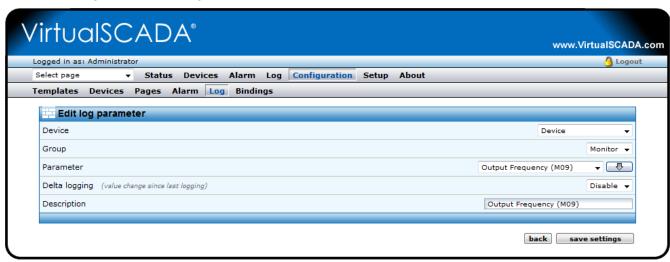
- Estimated Log Time gives an estimate about how long it takes to fill the log-file.
- Log interval defines the sample interval.
- **Log type** choose whether to stop logging when the log has reached its maximum, or to overwrite old values (circular log).
- Maximum Send log interval enable this if you want to send the log-files periodically by e-mail. You can choose to send the log every hour, every day (will be sent around midnight) or every week (Sunday at midnight). You will also need to activate this function for each user that should receive the log-files. When the log function is stopped there will be no log files sent. When the log function is started the existing log will be cleared.
- Send log files by E-mail enable this if you want to send the log-files periodically by email with the Send log interval set above. Make sure that each user that should get the logs by email has this function activated. This can be set at Setup/User, see section 4.1.



The log-file that is stored in the VirtualSCADA VS1-MT will contain historical data for a maximum of two periods as defined in the "Send log files with E-mail" property. I.e. if you set this to every day, the log-file in the VirtualSCADA VS1-MT will keep a maximum of two days historical.

See also **Setup/Regional** settings to make sure you have the correct settings for list separator and decimal symbol; see section 4.4.2.

To add a log-point, click the "add log parameter" button, and then the "edit" button. This will bring you to the "Edit log parameter" page.



Now you can select the Device/Group/Parameter you want to log, and also enter a description for this Log Entry. To finish, click the "save settings" button.

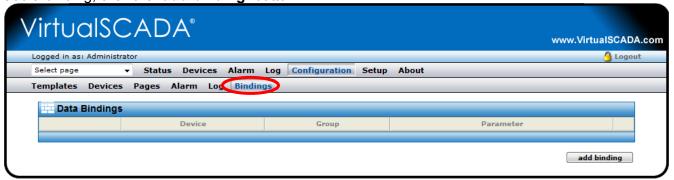
- Device Select the device that has the parameter that will be logged.
- Group Select the group that contains the parameter.
- Parameter Select the parameter that will be logged.
- Delta Logging Stores the difference between the two last samples. As an example; a pulse
  counter is used. This counter increase the value for each received pulse.

Counter	Logged Value
5	5
20	15
32	12

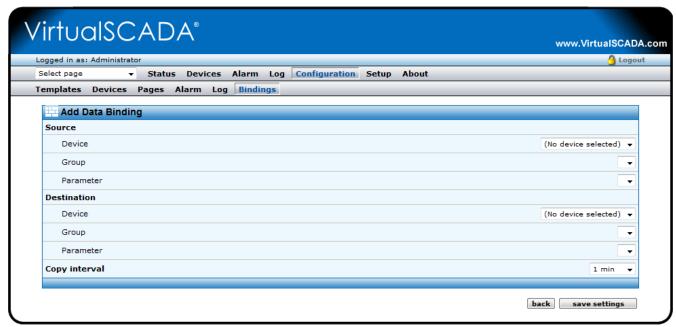
• **Description** – Signal/Parameter description that is used on the trend graph page (see section 3.6) and in the CSV-file that can be downloaded.

# 3.13 Bindings

Bindings are a feature that allows you to "copy" parameters from one Modbus device to another. To add a binding, click the "add binding" button.



On the "Add Data Binding" screen you choose the Source and Destination parameter, and the interval for the copying of data.



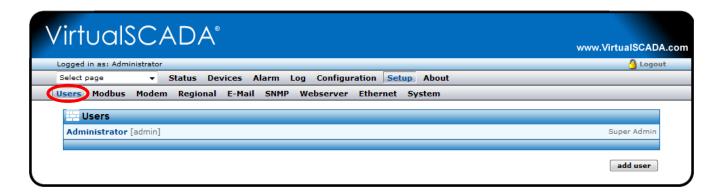
# 4 VS1-MT Setup

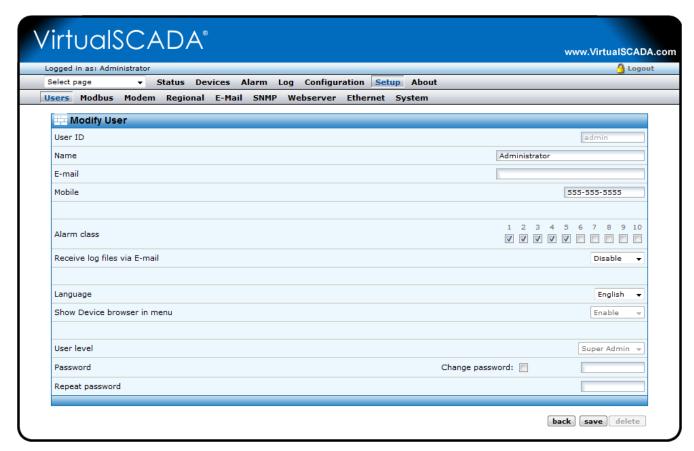
If you click on the Setup menu option, a sub menu will appear. Here you can do all necessary setup for things like user administration, modem settings and TCP/IP settings.



#### 4.1 Users

If you press the "**Users**" link you will be transferred to the Users administration page. Here you can add, edit and remove users. To add a user, press the "**add user**" button, and to modify/remove a user click on the user you want to modify/remove.





Here you can enter the User ID (used on the login screen), name, contact info and a password.

**Note:** When adding or modifying a user the password has to be repeated in the **repeated password** field.

If an e-mail address is entered, then alarms will be sent to this address (if user is configured as an alarm recipient and e-mail alarm is enabled).

If a mobile number is entered, then SMS-alarms will be sent to this number (if user is configured as an alarm recipient and SMS-alarm is enabled).

To configure a user as an alarm-recipient, enable one or more of "Alarm classes" (Class 1-10). It has to be set to get alarm mail or SMS for an alarm point with the corresponding alarm class set. Make sure that the alarm has the correct alarm class set when editing the alarm point, see 3.11.1.

### Note that users will only receive alarms when options are set as described above.

The "Receive log files via E-mail" option configures whether this user will receive logs via Email or not. See Configuration/Log (section 3.12) for more details about this function.

The language selection defines which language will be used for this user.

The user level defines what the user can do on the web-pages:

Read - View pages but can't do any configuration or modify Modbus Registers

Write - Can view pages and modify Modbus registers, acknowledge alarms.

**Admin -** Read, Write and also configure the module (templates, devices, pages, alarms, ..., bindings)

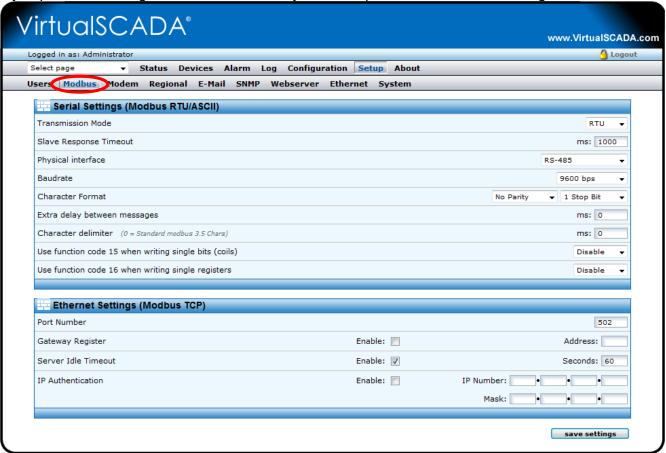
Super Admin - Read, Write, Admin and setup module, users, modem and Modbus settings.



To add/edit users, you must be logged in as a user with Super admin access.

## 4.2 Modbus settings

If you press the Configuration/Modbus menu you will be presented with the following view:



#### Serial Settings (Modbus RTU/ASCII)

Transmission mode - Selects Modbus RTU or Modbus ASCII

**Slave Response Timeout -** The time that the module will wait for a response from a slave, before a serial timeout will occur. (Default 1000 ms)

Physical Interface - RS-485, RS-232 or RS-232 (D-SUB)

Baudrate - 300, 600, 1200, 2400, 4800, 9600, 19200, 38400, 57600 or 115200 bps.

Character Format - Select number of stop bits and parity (None, Odd, Even) if applicable.

**Extra Delay between message -** time to delay between Modbus messages in milliseconds.

**Character delimiter -** Number of milliseconds between characters in a Modbus frame. Set to zero to use standard Modbus (3.5 characters)

Force function code 15 when writing single coil - If this option is enabled, all writes to coils will be done with function code 15. (Useful if slaves don't support function code 05).

Force function code 16 when writing single register - If this option is Enabled, all writes to registers will be done with function code 16. (Useful if slaves don't support function code 06).

## **Ethernet Settings (Modbus TCP)**

Port number - Port number for Modbus TCP communication (502 default).

**Gateway Registers -** The address to the gateway internal registers (if enabled). See section <u>Appendix</u> <u>B</u> for details about the internal registers.

**Server Idle Timeout -** This parameter gives the idle timeout in seconds for the Modbus/TCP connection.

If the Gateway doesn't receive any Modbus/TCP query within this time the connection will be closed. (Default value is 60 seconds).

**IP Authentication:** This can be used to configure the IP-number that is allowed to connect to the Gateway.

To use the VS1-MT as a Modbus/TCP to Modbus/RTU gateway, setup the VS1-MT Ethernet settings and the serial communication settings to match the connected devices.



It is of great importance to ensure no two serial devices on the network are set to the same address. If that is the case the Master will not be able to communicate with any of the devices on the bus.

# 4.2.1 Internal Registers

If Gateway registers are enabled, queries sent to that address are not forwarded to the Serial Modbus/RTU network; the Gateway will respond to these queries by itself.

See **Appendix B** for a list of the internal registers.

### Valid Modbus commands for internal registers:

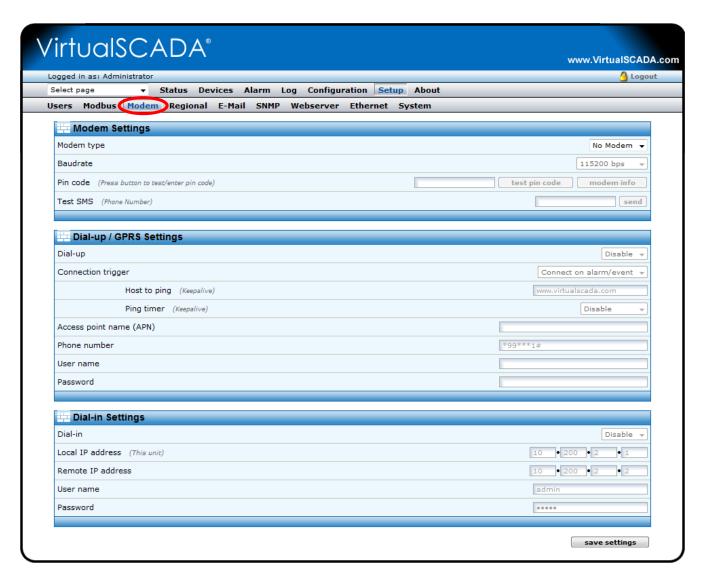
Command	Name	
3	Read Holding Registers	
6	Preset Single Register	
16	Preset Multiple Registers	



The internal registers are also available as an "internal template", i.e. the registers can be used on presentation pages and/or alarms/log entries.

# 4.3 Modem settings

On this page you setup an external modem (optional) that can be either a GSM/GPRS modem or an analog modem (PSTN) attached to the RS-232 9-pin D-SUB interface.



## 4.3.1 Generic modem settings

Start with selecting the correct type of modem attached (GSM, Analog, and GPRS). Also set the desired baud rate that the VS1-MT should connect to the modem with.

In this section you can also enter a PIN-code for the GSM-modem. Clicking on the "modem info" button will bring up a screen with some details about the modem (Signal strength etc).

## 4.3.2 Dial-up/GPRS settings

In this section you find configuration to allow the VS1-MT to connect to Internet using a modem.

**Connection trigger** – Defines how the VS1-MT should connect to Internet. When set to Alarm/Event it will make a connection when needed to send e-mail, alarm, log or other information that requires an Internet connection.

**Host to ping** – An address to a host, IP address or server name, to send a ping packet which will keep the connection to Internet. This is used as a keep alive message.

**Ping timer** – Sets the interval for the keep-alive message. This value should be set as long as possible to avoid unnecessary GPRS data traffic.

**Access Point Name (APN)** – GPRS gateway that is given by the SIM card operator. Contact your GSM/GPRS operator for information about this.

Phone number – Phone number to dial to the Internet Service Provider, ISP.

**User name** – User name assigned by the ISP.

Password – Password assigned by the ISP

## 4.3.3 Dial-in settings

The dial-in functionality can be used when someone wants to view the web-pages in the VirtualSCADA over a modem-link. A network connection has to be set up on a PC where the phone number is the number of the SIM card used in the VS1-MT. The phone number must be data number (CSD). User name and password for the network connection should be those entered in this section.

**Local IP-number** – The IP address assigned to the VS1-MT. This IP number should be entered in the web browser after a connection is established

**Remote IP-number** – The IP address that will be assigned to the calling computer. The remote client. computer must be on the same sub net as Local IP number.

**User name** – User name used to establish a connection. This is required on the PC when creating a network connection.

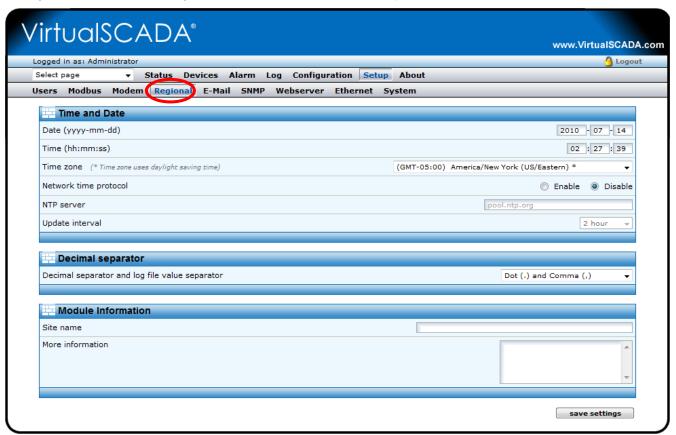
**Password** - Password used to establish a connection. Is required on the PC when creating a network connection.



If you want to view the web-pages on a slow link (like GSM/GPRS), there is a special low-bandwidth version of the pages available. Enable this functionality on the Setup/Web server page.

## 4.4 Regional

The Regional page contains configuration for time and date, generic module information and also configuration for how the log file list separator and decimal symbol should be represented.



#### 4.4.1 Time and date

This configures the real-time clock on the module. The clock will continue to work during power-loss (max. 1 week). To use NTP (Network Time Protocol), enable it and enter an NTP-server (or use the default configuration). Also set the update interval (how often NTP will synchronise the time).

### 4.4.2 Log file

**List separator** - Can be either colon (,) or semi-colon (;).

**Decimal Symbol** – Can be either dot (.) or colon (,).

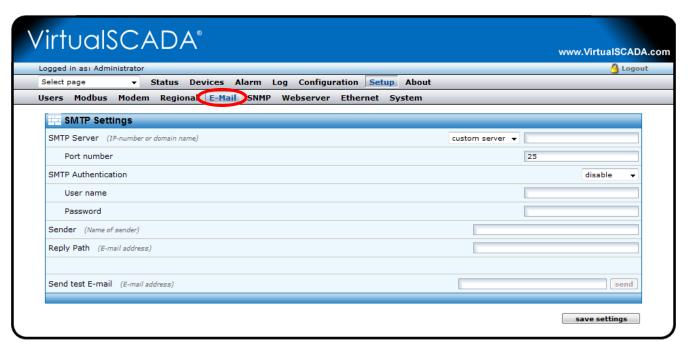
The list separator and decimal symbol should be selected so it matches the configuration on the computer where the file will be analysed.

#### 4.4.3 Module information

The "Location" string can be used to add information about where the module is located (address, binding id etc.) This information will be viewed on all page-headers.

The "More information" field can be used to do notes about the installation.

## 4.5 Email Setup



The following configuration properties are available:

- **SMTP server** IP-number or domain name to the SMTP server that the module should use when sending E-mails. If domain name is used make sure that you have entered a DNS under the Network configuration.
- Port number This is an SMTP server setting, and should be given by the Internet Service Provider, ISP. The port number is set to 25 by default for custom server.
- SMTP Authentication
  - Authentication method: Auto, plain, login or cram-MD5
  - User name
  - Password
- Sender From field in the alarm mail. Example "SCADA System Pump Station 1"
- Reply path The reply E-mail address
- Send test E-mail This feature is used to test the SMTP settings. Enter an e-mail address
  and click send. A test mail will be sent to the address. Some e-mail servers may classify this
  test mail as junk mail.

## 4.5.1 SMTP Authentication

If the SMTP server require authentication you should enable SMTP Authentication. There are several types of authentication methods supported by the module:

- Auto The module automatically select the best method supported by the SMTP server.
- Plain a simple non-encrypted method supported by most SMTP servers.
- Login a simple non-encrypted method supported by most SMTP servers.
- **Cram-md5** a more secure login method where the user name and password is encrypted. (This method is not supported by all SMTP servers).



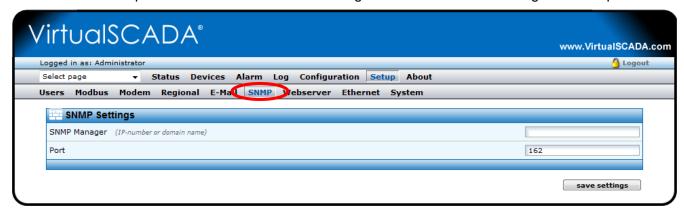
Note: Auto will not work if only plain and login is supported by the SMTP server, because the module find these methods too insecure, in that case "login" or "plain" must be must be set explicit.

To verify the setup, use the Test E-mail functionality. Clicking on the "**send**" button will generate a test e-mail.

# 4.6 SNMP Setup

The SNMP Setup page contains configuration to be able to send SNMP traps.

- **SNMP Manager** IP Address or name of the SNMO manager which should receive SNMP traps.
- Port The port number that the SNMP manager will listen to for detecting SNMP traps.



To send alarms via SMNP make sure that SNMP alarms option is enabled in the Configuration/Alarm section and that the alarm in question has the correct SNMP parameters set, see 3.11.



Note: If a domain name is used make sure the DNS settings for the Ethernet connection are set correctly.

## Web-server Setup

The Web server Setup page allows users to change the port number of the internal web-server in the webSCADA and also enable/disable pages for use with a low bandwidth connection.

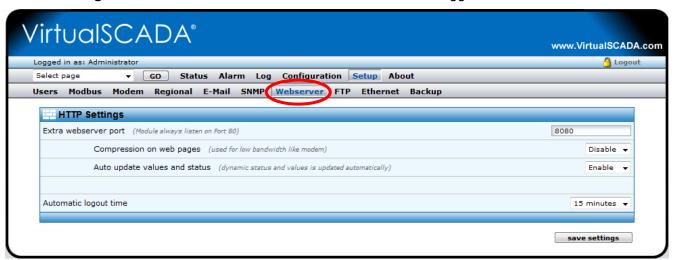
**Extra webserver port** - To connect to the Extra web server port the URL should have a colon ':' followed by the new port number, i.e. <a href="http://192.168.16.99:8080">http://192.168.16.99:8080</a> where 192.168.16.99 is the IP number or DNS address of the VS1-MT and: 8080 the new port.

**Compression on web** This feature is only used for the extra webserver port. When set to **enable** the VS1-MT checks if the browser supports compressed pages, if this is the case the VS1-MT will be enabled to send compressed pages. Please note that this feature will increase the CPU load of the VS1-MT and this function is therefore disabled be default.

When this option is set to **disable** compression is turned off and the pages will be sent as normal web pages, (always for the standard web server port 80). If set to **force** web pages will always be send compressed regardless the support of the web browser. Support for compressed web-pages by a web-browser could sometimes be removed when passing through a firewall or proxy server. This is true for the default setting for port 80 in Microsoft ISA servers. Set the option to **force** to ensure that the VS1-MT always sends compressed web pages. Please note that most web-browsers support compressed data.

Auto update values and status – (Only used for the Extra web server port) to minimize the amount of data transferred over a connection with http compression. The data will be read only one time. To refresh values and status information the refresh button located in the upper left corner has to be clicked. If the web-browser reload button is used instead, unnecessary data-traffic might be generated.

**Automatic logout time** - defines the time-interval before a user is logged out from the web-server.



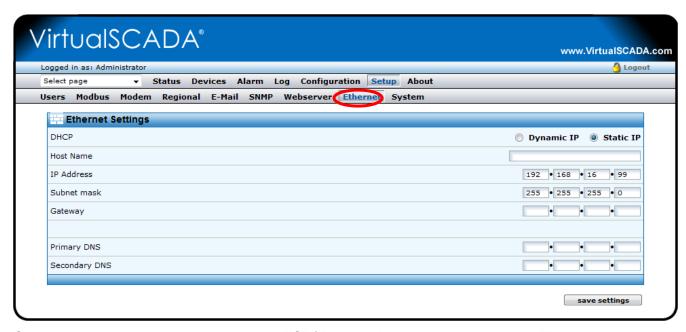
(i)

🚺 Note: The web server will always listen on default port 80.

Note: When using a modem connection, compression of web pages will always be enabled and the auto update function will be disabled to improve response time. The refresh button has to be clicked to update values and status information.

# 4.7 Ethernet (TCP/IP) settings

If you press the Configuration/Network link you will be presented with the following view:



On this page you can view or change the TCP/IP network settings in the module. These settings are the same as the ones set by the VirtualSCADA Configuration utility.

**Dynamic IP:** Select this if you have a DHCP server on your network and you want the IP address be assigned automatically by the server.



# DO NOT SELECT THE DYNAMIC IP OPTION IF YOU DON'T HAVE A DHCP SERVER AVAILABLE ON THE NETWORK.

**Host Name:** Here you can enter a hostname of your device (if E-mail alarms should be used this field must contain something)

**IP Address:** The IP address of the VS1-MT.

**Netmask:** The subnet mask **Gateway:** The default gateway

**Primary DNS:** The primary Domain Name Server (optional)

**Secondary DNS:** The secondary Domain Name Server (optional)

To use the VS1-MT as a Modbus/TCP to Modbus/RTU gateway, setup the VS1-MT Ethernet settings and the serial communication settings to match the connected devices.

## 4.8 System

The system section offers functions to restore and create backup files, restart the module and reset the module back to factory settings.



By pressing the backup button you will get a backup file that can be stored locally.

All configurations in the Module except Ethernet settings will stored in the backup.

To upload a backup to a module, press the Browse button and select an .nbb file, then press restore. After restoring the configuration, you will be asked to restart the module.

# **APPENDIX A: Specifications**

#### **Ethernet connection**

10Base-T or 100Base-TX (IEEE 802.3) RJ45 connector

#### Serial interface

RS-232 with full modem control (RTS, CTS, DCD, DTR, DSR, RI) 300-115.200bps 9-pin DSUB connector mRS-485 300-115.200bps screw connector

#### **Power Supply**

9-28 VAC (2W) 9-28 VDC (2W)

#### Temperature range

Operating: -40 - 65°C (-40 - 149°F) Storage: -40 - 85°C (-40 - 185°F)

#### **Humidity range**

5-93% RH, non-condensing

#### Cover material for plastic housing

LEXAN 940, self-extinguishing acc. to UL94-V0

#### **Mounting option**

Plastic housing: DIN rail (EN 50022) Metal housing: Screw mounting (DIN rail optional)

#### Certification

CE according to EN 61000-6-2:2005 and EN 61000-6-4:2001 UL 508

**RoHS Compliant** 

# **APPENDIX B: Internal registers**

Holding register	Name	Values	Options	Comment
1	Digital input 1 status	0 or 1		Read only
2	Digital input 2 status	0 or 1		Read only
3	Number Active Connections MB/TCP	0-10		Read only
4	Number Active Internal Connections	0-10		Read only
	Serial Status (Modbus/TCP)			See section (3.3)
5	Valid responses	0-65535		Can be cleared
6	Serial timeouts	0-65535		Can be cleared
7	CRC errors	0-65535		Can be cleared
8	Input Buffer overruns	0-65535		Can be cleared
9	Frame errors	0-65535		Can be cleared
10	Exception responses	0-65535		Can be cleared
	Serial Status (Buffered messages)			
11	Valid responses	0-65535		Can be cleared
12	Serial timeouts	0-65535		Can be cleared
13	CRC errors	0-65535		Can be cleared
14	Input Buffer overruns	0-65535		Can be cleared
15	Frame errors	0-65535		Can be cleared
16	Exception responses	0-65535		Can be cleared
	Serial Status (Internal requests and Web pages)			
17	Valid responses	0-65535		Can be cleared
18	Serial timeouts	0-65535		Can be cleared
19	CRC errors	0-65535		Can be cleared
20	Input Buffer overruns	0-65535		Can be cleared
21	Frame errors	0-65535		Can be cleared
22	Exception responses	0-65535		Can be cleared
	Configuration Registers			
23	Modbus/TCP Port	1-65535		Default port number is 502
24	Gateway Modbus address	(-1)-255		
		-1	Disabled	Default
		0 - 255	Enabled	
25	Modbus/TCP idle timeout	0-65535 (seconds)		Default 60 seconds
		0	Disabled	

Holding register	Name	Values	Options	Comment
		1 - 65525	Enabled	
26	Baudrate			
		2400	2400 bps.	
		4800	4800 bps.	
		9600	9600 bps.	Default value
		19200	19200 bps.	
		38400	38400 bps.	
		57600	57600 bps.	
		115200	115200 bps.	
27	Parity	0-2		
		0	No parity	Default
		1	Even parity	
		2	Odd parity	
28	Number of Stop bits	1-2		Default 1 stop bit
29	Slave timeout time	25-65535 (milliseconds)		Default 1000 ms.
30	Physical interface	0-2		
		0	EIA-485 (RJ12)	Default
		1	EIA-232 (D-SUB)	
		2	EIA-232 (RJ12)	
	Authentication			
31	Valid IP address 1	0-255		First byte of IP address
		0	Disabled	IP address auth disabled
		1-255	Enabled	
32	Valid IP address 2	0-255	Enabled	Second byte of IP address
33	Valid IP address 3	0-255	Enabled	Third byte of IP address
34	Valid IP address 4	0-255	Enabled	Fourth byte of IP address
35	Mask for Valid IP address 1	0-255	Enabled	First byte of mask
36	Mask for Valid IP address 2	0-255	Enabled	Second byte of mask
37	Mask for Valid IP address 3	0-255	Enabled	Third byte of mask
38	Mask for Valid IP address 4	0-255	Enabled	Fourth byte of mask

## **APPENDIX C: SNMP**

If SNMP Alarms is enabled, see section 4.5, all alarms will be sent as SNMP traps to the host specified on the SNMP page, see section 5.6.

The OID is sent in the following format in numbers:

.1.3.6.1.4.1.23312.1.1.2 [IP address][event]

.1.3.6.1.4.1.23312.1.1.[trap\_id][trap\_data]

23312: Enterprise ID 1.1: VS1-MT device

Event: 1 = Alarm set, 2 = Alarm cleared

A trap id is divided into five messages with following trap data:

#1 Alarm ID

#2 Alarm description

#3 Class ID (1-10)

#4 Class description

#5 Alarm severity, where

0 = indeterminate

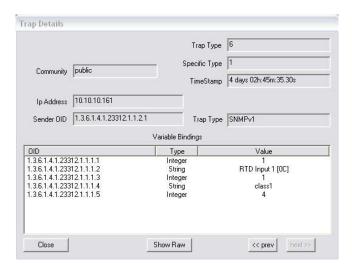
1 = critical

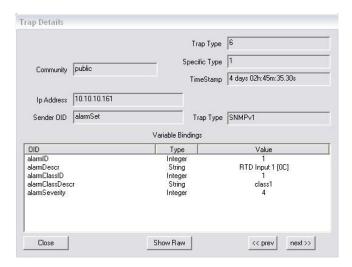
2 = major

3 = minor

4 = warning

5 = cleared





See the pictures which show an example of a SNMP trap sent alarm to warn of high temperature from the VS1-MT. To try out the SNMP functionality the software Trap Receiver could be used.

This program can be found at <a href="http://www.trapreceiver.com">http://www.trapreceiver.com</a>. Please, check the license for the software. It could be used to examine a trap sent to a PC to better understand the SNMP functionality of the VS1-MT.



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